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EDUCATION & TRAINING QUALITY AUTHORITY	هيئة جودة التعليم والتدريب		
Grade 12 National Examinations	الامتحانات الوطنية للصف الثاني عشر		
ENGLISH 2025	امتحان اللغة الإنجليزية ٢٠٢٥		
Paper 2 Listening and Reading	الورقة ٢ الاستماع والقراءة		
Duration: 90 minutes	مدة الامتحان: ٩٠ دقيقة		

## Read the following instructions:

Answer **all** the questions on the answer sheet.

Read the instructions on the answer sheet.

Use pencil only.

The use of dictionaries is NOT permitted during the exam.

You must complete the answer sheet within the time limit.

At the end of the test, hand in your answer sheet.

This document consists of **15** printed pages and **1** blank page.

# Listening

# Part 1

# Questions 1 – 8

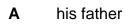
You will hear a series of four short extracts. For each extract there are two questions. Circle the correct letter **A**, **B** or **C**.

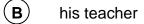
# Example

You hear a man talking about winning a competition.

- **0** What kind of child was the speaker?
  - A He was jealous.
  - B He was lonely.
  - $(\mathbf{C})$  He was shy.

Who inspired the speaker to develop his talent?





**C** his friend

# Extract 1

You hear a nurse giving a patient some instructions at the dentist.

- 1 What might shrink a swollen face after extracting a tooth?
  - A biting on a piece of cloth
  - **B** taking some medicine
  - **C** putting something cold on it
- 2 When will the area around the tooth stop bleeding?
  - A in 3 days
  - **B** in 24 hours
  - **C** in 30 minutes

# Extract 2

You hear a father talking to his son about a family matter.

- 3 How does the father feel about his son coming home late?
  - A pleased that his son was enjoying himself
  - **B** concerned as his son broke a promise
  - **C** angry about his son's behaviour
- 4 What does the father think his son should do by seven o'clock?
  - **A** wake up for school
  - **B** do his homework
  - **C** be home on weekdays

# Extract 3

You hear an academic advisor talking about community service.

- 5 Who is this lecture for?
  - A school students
  - **B** job applicants
  - **C** university graduates
- 6 When applying to study further, the advisor emphasises providing
  - A contact details of references.
  - **B** good letters of recommendation.
  - **C** evidence of volunteer work.

# Extract 4

You hear a tourist guide talking about The London Eye ride, a tourist attraction in the UK.

- 7 How long might you stand in line for The London Eye ride?
  - A 20 minutes
  - **B** 30 minutes
  - **C** 40 minutes
- 8 How can you get discounted car parking?
  - **A** contacting the office
  - **B** parking far from the site
  - **C** booking online

[8 marks]

# Part 2

# Questions 9 – 14

You will hear an interview with Ed Viesturs who is one of the most well-known mountain climbers in the world.

Circle the correct letter **A**, **B** or **C**.

# Example

- **0** What led Ed to take up mountain climbing in the first place?
  - A participating in contests
  - **B** watching TV programmes
  - **C** reading some journals
- 9 What is the main factor that makes a mountain climber successful?
  - **A** using climbing tools
  - **B** acquiring specific skills
  - **C** attending training lessons
- 10 Why does Ed think that climbing mountains is difficult for body and mind?
  - **A** It takes a long time.
  - **B** It involves speedy movement.
  - **C** It requires tremendous strength.
- 11 When climbing to the top of Everest, how many breaths did Ed take before each step?
  - **A** 10
  - **B** 15
  - **C** 20

- 12 How does Ed describe his climbing experience without the aid of more oxygen?
  - A exciting
  - B challenging
  - **C** strange

**13** When did Ed decide to climb all the highest mountains in the world?

- **A** in 1992
- **B** in 1990
- **C** in 1989
- 14 After all his great climbing achievements, Ed will
  - **A** work as a climbing coach.
  - **B** write a book about his life.
  - **C** support his family.

[6 marks]

Remember to copy your answers onto the answer sheet.

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# Reading

# Part 3

# Questions 15 – 20

Read the four advertisements about online food delivery companies. Match the information in each question (15 – 20) to one of the advertisements (A – D). Circle the correct answer A, B, C or D. There is an example (0) at the beginning.

# Which company:

0	enables its online users to search for food products by categories?	Α	В(	C	) D
15	rewards all customers with gifts, special discounts and deals?	A	в	С	D
16	allows customers to collect their orders in person from the local shops and restaurants?	A	В	С	D
17	covers both delivering services and a wide range of items?	A	в	С	D
18	can keep online customers up to date about the progress of their delivery?	A	в	С	D
19	allows customers to check if goods are in stock in stores in different locations?	Α	в	С	D
20	offers a no charge delivery service to certain customers?	Α	в	С	D

[6 marks]

# **Online Food Delivery Companies**

Α

#### Postmates

Order delivery or pick up your shopping bags and meals from 60 thousand restaurants, grocers and stores all across your city. Save more by joining our monthly membership plan called Unlimited Plan Card. You'll enjoy free delivery, even during busy times, plus 5% off the price of restaurant orders over \$15 and certain grocery orders over \$30.

#### С

#### Snapfinger

We deliver food from over 28,000 shops and restaurants. Our website gives information about the availability of any food items in all the shops in any area. Now repeating an order is made easy as you can save your previous orders in your personal account. You can also browse for any item by location, brand and food type. This helps you find the perfect takeaway dishes.

# В

### DoorDash

Simply order your food by phone and have it delivered to your door. You can also download our application to get everything you want. Use the application to view the route of your orders. After placing an order, just sit back and relax till it arrives. We deliver millions of supplies to stock stores in more than 850 different cities.

#### D

#### Delivery.com

Apart from delivering food, we also deliver household goods, laundry and dry-cleaning. Through our online site and mobile applications, we provide updates of offers and convenient food ordering facilities to our customers. You can also earn delivery points with every order, which can be exchanged for price reductions, offers and prizes. These delivery points include a range of low-cost options when ordering for a group.

# Part 4

# Questions 21 – 25

Read the text about how to make a business of recycling.
Five sentences have been removed from the article.
Choose from the sentences (A – F) the one which fits each gap (21 – 25).
There is one extra sentence which you do not need to use.
Write your answers (A – F) in each gap below.
There is an example (0) at the beginning.

### How to Make a Business of Recycling

# Example

Do you know how to start a recycling business that benefits the environment? Your new project can also make you a lot of money. **(0) \_\_\_G**\_\_\_. You can turn almost any waste material into products suitable for a variety of customers to buy.

The first thing is to identify recyclable waste materials and creatively transform them into useful products. **(21)** \_\_\_\_\_\_. For example, you can collect plastic bottles and turn them into flowerpots or bird feeders. You'll discover how paper, cans, cardboard and glass make delightful decorations and accessories.

Waste materials may be collected from homes, schools, and communities, or bought from other people. This is easier than you might think. It's a good idea to establish partnerships with local organisations, or institutions generating a lot of waste. (22) \_\_\_\_\_. They are often happy to see their garbage go to a good cause.

Having obtained the waste materials, you now need to sort and thoroughly clean them. (23) \_\_\_\_\_\_. It is important to follow safety measures, like wearing gloves, masks, or safety goggles, and working in a safe environment. This process takes time, but it is worth the effort. Then comes the important stage of marketing and selling your products. (24) \_\_\_\_\_\_. Choose a neighbourhood or local market to set up a stand to display your goods. To help with marketing, create a website or a social media page to promote your products online. There are virtual platforms you can join that connect potential buyers and sellers of recycled products.

Always keep control of the finances and operations of the business. **(25)** \_\_\_\_\_\_. It is essential to plan the production, supply and delivery schedule while meeting customer demand and quality standards. To ensure the success of the business, it is vital to collect feedback from customers and evaluate the results.

- A The impact highlights the benefits of recycling and attracts more customers or partners.
- **B** This involves keeping a daily record of the income, expenses and profit or loss.
- **C** The condition and prices for your items should be attractive to customers, while also considering costs.
- **D** Businesses can even exchange your products for their waste.
- **E** If your imagination and skills fail you, there are many ideas and lessons online.
- **F** You'll need tools and equipment, such as scissors, glue, or a drill.
- **G** Start it and enjoy being your own boss while making a positive impact and earning extra income.

[Turn over]

### Part 5

### Questions 26 – 30

Read the article below about air conditioning. Circle the correct answer **A**, **B**, **C** or **D**. There is an example (0) at the beginning.

### **Air Conditioning**

Before air conditioning was invented, ice and snow were used for cooling in countries where snow fell. The ancient Egyptians had their own form of air conditioning using natural long grasses and water. The Romans used water pipes inside walls to keep rooms cool. In the seventeenth century Europeans began harvesting ice and keeping it frozen underground for use in the summer. This process was replaced with mechanical ice machines by Americans in the nineteenth century. Finally, in 1902, Willis Carrier, a 25-year-old engineer from the US, invented the first air-conditioning unit.

When Carrier started working at a paper printing company in Brooklyn in New York, he noticed that the changes in dampness in the air were causing the size of the printing paper to be irregular. Carrier decided to invent a machine that could control the dampness and heat levels in the printing area. Consequently, the quality of the paper would improve. His invention lowered the dampness, which made it very useful for industries such as film, processed food and textiles.

Before the 1920s it was rare to see air conditioning units in private houses because of their huge size, which was similar to the size of early computers. This made them unsuitable for domestic use. Later, in the 1930s smaller models were introduced but were too costly for the general public. Then, in the 1940s, smaller, cheaper units were sold but people found the accompanying instructions too technical. Finally, during the 1950s smaller, cheaper cooling units with easier instructions were available.

Cooling for human comfort, rather than for industrial need became even more popular when three air conditioners were installed in a department store in Detroit, Michigan. People crowded into the store to experience the new invention. The popularity of air conditioning spread to cinemas, where the financial benefits rose remarkably as a result of the comfort offered. Hotels began to offer air-conditioned rooms as guests would consider this when booking. Larger restaurants also began to advertise their air-conditioned rooms which customers could dine in with their families during the summer.

Owners of small businesses hesitated to invest in air conditioning as they regarded it to be a luxury that would make employees too comfortable and less efficient. In order to convince employers that this belief is incorrect, the air conditioning industry conducted its own study which concluded that installing air conditioning actually increased workers' efficiency. Other research into increased productivity in offices also proved that air conditioning was the single most important factor. As a result, the air conditioning industry changed its marketing strategy.

However, air conditioning does have its disadvantages in terms of energy use and its role in contributing to air pollution. It is general knowledge that air conditioning is a major factor in global warming. Although air conditioning leads to higher temperatures, people have to use it even more than before, especially in hot countries where it is essential.

# Example

Α

**0** Where was ice collected for storing until the weather became hot?

- in Rome
- **B**) in Europe
- c in America
- **D** in Egypt
- 26 Willis Carrier designed the first air conditioning unit to help
  - **A** reduce the temperature.
  - **B** set up a new company.
  - **C** produce a higher standard of paper.
  - **D** solve problems in other factories.
- 27 When could homeowners buy air conditioning units which were simpler to use and convenient in price and size?
  - A in the 1950s
  - B in the 1940s
  - **C** in the 1930s
  - D in the 1920s
- 28 Which businesses made huge profits from installing air conditioning?
  - A hotels
  - B cinemas
  - **C** big restaurants
  - D department stores

- 29 Why did the air conditioning industry carry out its own research?
  - **A** to help businesses create a marketing strategy
  - **B** to compare different types of workplace studies
  - **C** to make workers more productive in their jobs
  - **D** to persuade employers to change their minds
- **30** The main purpose of this article is to discuss
  - **A** the negative environmental effects of air conditioning.
  - **B** the impacts of air conditioning on business.
  - **C** the development of air conditioning.
  - **D** the invention of air conditioning.

[5 marks]

Remember to copy your answers onto the answer sheet.

ENG12/02

ENGLISH 2025

Paper 2 Listening and Reading

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