



هيئة جودة التعليم والتدريب  
Education & Training Quality Authority

# PARENTS COMMON QUESTIONS AND ANSWERS



## Parents' Questions

### 1- What is the purpose of schools' reviews?

The schools' reviews aim to evaluate educational practices in schools and identify strengths and areas of improvement, in order to improve the quality of schools' performance in the Kingdom of Bahrain.

### 2- How often do you review schools?

Every school will be reviewed at least once every 3 years. Schools with an Inadequate judgement will also have a one-day monitoring visit, around 6 to 12 months after the review, to check on progress in addressing the recommendations.

### 3- What do you evaluate during the review?

During the review, the team evaluates all school practices, such as the quality of teaching, the curriculum, leadership and importantly how the students are treated and supported.

### 4- Who conducts the school reviews?

Qualified reviewers from the Education and Training Quality Authority (BQA), who were all educators previously.

### 5- Can parents view the latest school review report?

Yes, this can be done through BQA's website: [www.bqa.gov.bh](http://www.bqa.gov.bh)

### 6- How does the review process work? What is the process of evaluating a school?

The review team visit to the school usually takes three days. It includes observing lessons and activities, analysing documentation and written work, and conducting interviews. We also talk to parents, teachers, students and stakeholders to form a comprehensive view of the school.



**7- What happens if a school is not able to meet the expected standards?**

The school will be judged 'Inadequate'; thus, given a set of recommendations to improve. This will be followed up with a monitoring visit around 6 – 12 months after this review.

**8- How can a school improve its performance following a review?**

By using the given recommendations to develop an action plan and implement it successfully.

**9- How are the views and feedback of parents and students considered during reviews?**

The review team consider the students and parents views during the review through an in person meeting with some parents and also through analysing the parental responses to the online questionnaire, sent out in advance.

**10- Can I, as a parent, be present during the review?**

Yes, parents can be present during the review upon request and according to the review procedure.

**11- How does BQA ensure that the evaluation process is fair and neutral?**

The review team's work is based on specified criteria and principles from the Schools Reviews Framework, team members are carefully selected and well-trained.

**12- How can schools appeal against the overall evaluation judgement?**

The school has the right to appeal against the review process as described in the Schools Reviews Framework.

**13- How do school reviews impact the quality of teaching and learning?**



The review results provide feedback on the overall school performance, especially in teaching and learning. It highlights what is working well and where things could be improved further.

**14- Do review reports consider the individual needs of students, (such as those with special educational needs)?**

Yes, by following up the support provided to all categories of students and their progress according to the programmes provided by the school.

**15- What role do school reviews play in school improvement planning?**

The review provides specific comments and recommendations that contribute to improving the school's performance and are used to create a school improvement plan.

**16- Are the review criteria and process regularly reviewed and updated?**

Yes, they are regularly amended based on the latest updates and circumstances. (For example: issuing an exceptional framework for the period of Covid19 pandemic)

**17- How can I, as a parent, provide feedback about my child's school to the reviewers?**

By filling out a parent questionnaire sent out by BQA via an electronic link before the review, or by participating in the parents' meeting that takes place during the review.

**18- How transparent is the review process, and are there any confidentiality concerns?**

The school is informed of all review procedures two week before the visit's date, and the information is treated with complete confidentiality, with the team taking great care to preserve the privacy of the information they receive.



**19- Will the review affect the school's daily routine or class schedule?**

No, quite the contrary, reviewers are trained to evaluate without interfering with the school's day-to-day operations, including lessons.