

KINGDOM OF BAHRAIN

مملكة البحرين

NATIONAL AUTHORITY for QUALIFICATIONS
and QUALITY ASSURANCE of EDUCATION
and TRAINING

الهيئة الوطنية للمؤهلات و ضمان جودة

التعليم و التدريب

Directorate of National Examinations

إدارة الامتحانات الوطنية

Grade 12 National Examinations

الامتحانات الوطنية للصف الثاني عشر

March 2016

امتحان مارس ٢٠١٦

ENGLISH

اللغة الإنجليزية

Paper 1 Writing

الورقة ١ الكتابة

Duration: 90 minutes

مدة الامتحان: ٩٠ دقيقة

The total mark for this paper is 40 marks.

مجموع درجات هذه الورقة ٤٠ درجة.

Read the following instructions:

ألصق الرقم الشخصي للطالب هنا

Write the answer on the question paper.

Use blue pen only.

The use of dictionaries is not permitted
during the exam.

Do not write in the margin.

Answer **all** the questions.

| For Markers' Use | | لاستعمال المصححين | | | | |
|------------------|--------------|-------------------|----|----|----|----|
| | Maximum mark | OM | RM | PC | GR | RE |
| DK No | - | | | | | |
| Marker No | - | | | | | |
| Q1 | 10 | | | | | |
| Q2 | 10 | | | | | |
| Q3 | 20 | | | | | |
| Total | 40 | | | | | |

This document consists of 8 printed pages

Part 1

You have recently returned from a trip to a European country. You feel disappointed because you did not get what you were promised.

You decide to contact the travel agent that sold you the trip.

Write a letter (**100-120 words**) to Mr Esam Hasan, the customer service manager at the travel agency.

In your letter:

- give details of the trip you booked
- describe what you were not satisfied with
- explain what you would like the customer service manager to do for you.

Do **not** write any addresses.

Part 2

An investment company is going to build a large shopping centre in your neighbourhood. There has been a lot of disagreement about this, and local people have been asked for their feedback.

Read the information below and write a report (**100-120 words**) for the investment company, describing the positive and negative points and suggesting how things could be improved.

| Local people's feedback | |
|---------------------------------------|-----------------------------|
| Positive points | Negative points |
| Shoppers - save time | Size - too big for the area |
| Entertainment - play area and cinemas | Surroundings - traffic jams |

Suggestions

Suggest how to improve the negative points.

[10 marks]

Part 3

In class you have been discussing whether studying abroad could be a good opportunity for a better education.
Write an essay **(170-200 words)** for your teacher and discuss the advantages and disadvantages of studying abroad.

ENG12/01

March 2016

ENGLISH

Paper 1 Writing

امتحان مارس ٢٠١٦

اللغة الإنجليزية

الورقة ١ الكتابة

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